

Case Study

powerful **ideas.** smart **business.**



"We have found Tridea Partners to be a very valuable partner. They have assisted us in implementing an enterprise business application that helps us control the expenditures while also eliminating the manual efforts it took to consolidate our business data."

Dana Forest - Sycuan Controller

Client:

Sycuan Resort, Sycuan Tribal Entity and Sycuan Medical/Dental



Industry:

Hospitality and Tribal Government

Systems:

Microsoft Dynamics GP, Microsoft FRx, Microsoft SQL Server 2005

Summary

The Sycuan Band of Kumeyaay Nation run many successful operations on their reservation including a waste water treatment plant, medical clinic, dental office, a fire department, administrative buildings, maintenance buildings and a tribal police force. They also opened a gambling facility on their reservation in 1983. As a direct evolution from that successful venture, they now run an off-reservation golf course and hotel called Sycuan Resort.

Sycuan Resort and Casino asked Tridea Partners to come out and assist in creating a new solution with an ERP software system to get better visibility and financial control of the newly purchased Sycuan Resort. After a successful implementation, the Sycuan nation decided to move the Tribal Entity and Medical/Dental clinic onto Dynamics GP.

Challenges

There was a challenge in integrating data from the resort's Point of Sale system, Golf Management System, payroll and banking systems. Sycuan had an enormous amount of rekeying of data necessary to keep accurate financials which prohibited them from keeping perpetual inventory information in the system. It was difficult to get visibility into inventory quantities and inventory value, and therefore only had accurate inventory information 12 times per year (month end only). It was very difficult to control expenditures and they did not have visibility or an approval process in place to see what employees were contracting with vendors. It also became very tedious and difficult to consolidate financial statements from all entities owned by the Sycuan Nation.

Solution

Tridea Partners assisted Sycuan with the implementation of Dynamics GP as an ERP system and FRx for financial reporting to streamline consolidations, gain additional control on expenditures (including audit trails) and gain accurate and timely information to drive the business. They also gained tremendous efficiencies and accuracy of information with integration of their various business applications.